# CONTACT



bib.hs-duesseldorf.de facebook.com/hsdbib instagram.com/hsdbib

#### Address

Muensterstrasse 156 Building 1 40476 Duesseldorf

# Phone, e-mail

T +49 211 4351-9200 (service desk)
T +49 211 4351-9240 (information)
bibliothek@hs-duesseldorf.de

# **Opening hours**

Opening hours and our staffed service hours will be announced via notice and on our website.

#### Bank account

Account holder: Hochschule Duesseldorf IBAN: DE21 3005 0000 0004 0150 12

**BIC: WELADEDDXXX** 

Bank: Helaba Landesbank Hessen-Thueringen

Reason for payment:

Bibliothek/surname, first name/LIB account no.

(e. g. Bibliothek/Mustermann, Klaus/9999999)



Photo: Katharina Windel

## Lending

- regular loan period: 28 days
- loan period exceptions: reference collection, coursespecific books, and journals: 1 day
- due date: on your receipt via e-mail or in your library account

bib.hs-duesseldorf.de > Borrowing > Loan periods

### Return

- at the book return station
- at the service desk
- pre-notice via e-mail: 3 days before loan period expires

bib.hs-duesseldorf.de > Borrowing > Return

#### Renewal

- up to a maximum loan period of 112 days total, as long as the item is not reserved
- online via your library account, via e-mail, mail, or personally, not by phone
- due date: on your receipt via e-mail or in your library account

bibliothek@hs-duesseldorf.de bib.hs-duesseldorf.de > Borrowing > Renewal

#### Overdue fines

- incur from the first day exceeding the loan period
- increased fines on ten-day-intervals for items with regular loan periods

days	up to 10	up to 20	up to 30	more than 30
per item	2€	5€	10 €	20 €

- for reference collection, course-specific books,
   and journals: interval of 2 € per day per item
- no more loans or renewals if charges exceed 30 € total

bib.hs-duesseldorf.de > Borrowing > Charges and fees

## Reserving books

- only for items that are currently on loan
- free of charge via the library catalogue
- notification via e-mail as soon as the item is available

bib.hs-duesseldorf.de > Borrowing > Reservations

## Interlibrary loan

- available: books or journal articles
- only for items not available in any library collection in Duesseldorf
- service charge: 1,50 € per book or journal article
   bib.hs-duesseldorf.de > Borrowing > Interlibrary loan

# **Book suggestions**

- for items that are not in the collection yet (print, e-books)
- free of charge
- notification via e-mail as soon as the item is available erwerbung.bibliothek@hs-duesseldorf.de
   bib.hs-duesseldorf.de > Borrowing > Book suggestion

## Library catalogue (Katalog Plus)

- accessible via internet
- indexes all items bought by the library (books, journals, e-books, e-journals, DVDs etc.)
- provides access to your library account

bib.hs-duesseldorf.de > Resources > Katalog Plus

## Information, helpdesk, training

- assistance and instruction in finding information
- support in accessing library ressources and services
- one-on-one consultation (also in English)
- broad range of trainings (online and in person)

information.bibliothek@hs-duesseldorf.de bib.hs-duesseldorf.de > Resources > Information bib.hs-duesseldorf.de > Training > Course Offer