

CONTACT



bib.hs-duesseldorf.de
facebook.com/hsdbib
instagram.com/hsdbib

Address

Muensterstrasse 156
Building 1
40476 Duesseldorf

Phone, e-mail

T +49 211 4351-9200
bibliothek@hs-duesseldorf.de

Opening hours

Opening hours and our staffed service hours
will be announced via notice and on our website.

Bank account

Account holder: Hochschule Duesseldorf
IBAN: DE21 3005 0000 0004 0150 12
BIC: WELADEDXXX
Bank: Helaba Landesbank Hessen-Thueringen
Reason for payment:
Bibliothek/surname, first name/LIB account no.
(e. g. Bibliothek/Mustermann, Klaus/9999999)

Some services are only available with valid
HSD Card or library card.

Where can I search for media?

in the Katalog Plus

- search tool for University Library resources (books and journals (both electronic and print), standards, psychological tests, etc.)
- also provides access to your library account

Which electronic resources are available?

e-books, e-journals und academic databases

- access via Katalog Plus, publisher websites and the library website
- accessible via the university network
- from home via EZProxy
(strictly follow the link in Katalog Plus)

How can I borrow and return media?

at the self-service terminals and at the return station

- standard loan period: 28 days, up to a maximum loan period of 112 days, provided the item is not reserved
- special loan periods (reference collection, course materials, journals): 1 day
- loan periods on the loan receipt, via e-mail and in your library account
- reminder via e-mail 3 days before the loan period expires
- renewals can be made through your library account, by e-mail, by mail, or in person, but not by phone
- fees will be charged starting on the first day the loan period is expired
(see *bib.hs-duesseldorf.de > Borrowing > Charges*)

How can I get my hands on media items if they're borrowed or not available?

reservation:

- free of charge via Katalog Plus
- e-mail notification as soon as the item is available on the reservation shelf

acquisition proposal:

- for media that you can't find in the collection
- free of charge via the library's website
- e-mail notification as soon as the media (on the reservation shelf) is available

interlibrary loan:

- only media that are not available in a library in Düsseldorf
- for books and single journal articles
- processing fee: 1.50 EUR per book or article

Where and how can I study and work at the University Library?

at various needs-based learning stations with different (technical) equipment

- single workplaces
- group study rooms (bookable via the library website)
- study and learning carrels for working alone or in pairs
- workstation for blind and visually impaired people
- various barrier-free workplaces

Where can I get help with my questions?

in person at the Service Point, by e-mail, or by phone, e.g. regarding

- using the University Library
- literature research
- current collection and new acquisitions
- workplaces
- technical questions
- scientific publishing and research data management

You can find detailed information on all topics related to the University Library on the library's website.